



WHERE TO START

Home Safety Assessment

How safe is your home?

- ✓ Entrances, steps and railings
- ✓ Stairways and lighting
- ✓ Bathroom access and grab points
- ✓ Floors, rugs and thresholds
- ✓ Smoke and CO alarms

About an hour. A comprehensive written report with safety improvement recommendations, by risk level. No obligation.

Book online at stillathome.ca

613.794.2040



BATHROOM SAFETY · ACCESSIBLE RENOVATIONS

Bathroom Conversion Package

From a tub to a walk-in shower, as fast as three days.

- Tub out, curbless or low-threshold shower in
- Grab bars, folding seat, hand-held shower
- Non-slip floor and lever controls
- Drawn and priced before work starts
- Licensed plumber and electrician as needed

Starting at \$9,800, fixed in writing after the site visit. As fast as three days to completion. One point of contact for design, permits and trades.

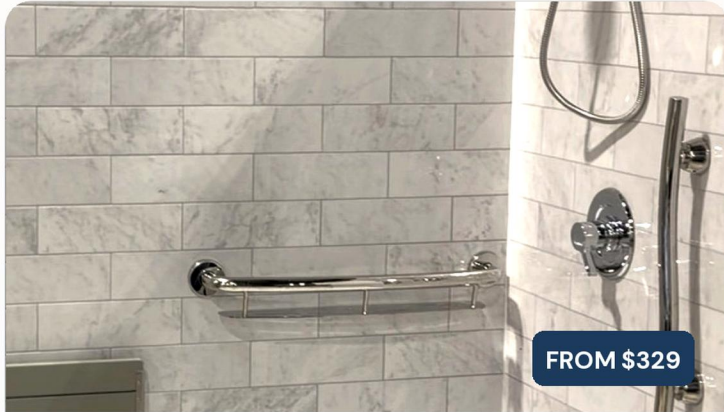
Book online at stillathome.ca

613.794.2040

Also from the same team

One point of contact for all of it. Every service starts with a written price and ends with a written report.

- Accessible renovations: ramps, stair lifts, wider doorways
- Fall & Winter Home Preparation
- Annual maintenance plans
- Home cleaning
- Home renovations, kitchens and basements
- Home and roof inspections
- Snowbird Home Watch
- Main-floor bathrooms and bedrooms



FROM \$329

BATHROOM SAFETY · ACCESSIBLE RENOVATIONS

Grab Bars, Supplied and Installed

Safety built in, not bolted on.

- Two stainless bars, up to 24 inches
- Shower, tub or beside the toilet
- Anchored into studs or rated anchors
- No drywall opened, no mess
- Placement confirmed with you first

Expedited service available: installation within 24 hours of approval. Written report with photos after the visit.

Book online at stillathome.ca

613.794.2040



QUOTED

ENTRANCES AND STAIRS · ACCESSIBLE RENOVATIONS

Handrails and Railings, Drawn to Spec

You see the drawing before the first anchor goes in.

- Front entrances, steps and stairs
- Drawn to the site before ordering
- Anchored into brick, concrete or studs
- Checked against the Ontario Building Code
- Closed ends, nothing to catch on

Quoted after the site visit, fixed in writing. Aluminum rail, anti-slip grip, four finishes. 1-year labour and 5-year material warranty.

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Dedicated referral portal

Case workers get a login to the Still at Home referral portal. Every referred client on one screen: stage, dates, photos, reports. The portal is the record; phone and email still work.

Five steps, start to finish

1. Refer

Name, phone number and what is needed. A case worker, OT, discharge planner, family member or the client can refer.

WEBSITE	stillathome.ca/referral
PHONE	613.794.2040
EMAIL	info@stillathome.ca
CASE WORKER PORTAL	login to be provided

2. Visit

A site visit within two business days, sooner for a discharge date. Grab bar placement follows the OT's recommendation. Railings are measured and drawn to the site.

3. Written price

Grab bars priced on the spot, starting at \$329 supplied and installed. Railings: the drawing and a written quote after the visit. Bathroom conversions quoted in writing after the visit, starting at \$9,800. Nothing starts without approval in writing.

4. Install

On the date agreed at the visit. Expedited service with installation within 24 hours of approval is available for discharge dates. Railings as soon as parts arrive, date confirmed in writing.

5. Ready for discharge

Completion photos and the written report go to the case worker and the family the same day. The file shows the home is ready before the patient goes home.

Real-time updates

Case workers and family members see work progress as it happens, in the portal and by email at each stage: referral received, visit booked, quote sent, approved, scheduled, in progress, complete. No calling for status.

On every job

- A fixed written price before any work starts
- Railings and bathrooms drawn to the site, every part numbered and explained
- Checked against the Ontario Building Code, Part 9 (handrails) and CSA B651 (grab bars)
- Stainless or load-rated anchors into studs, blocking, brick or concrete
- A written report with photos after every visit
- One-year workmanship coverage; insured, WSIB in place

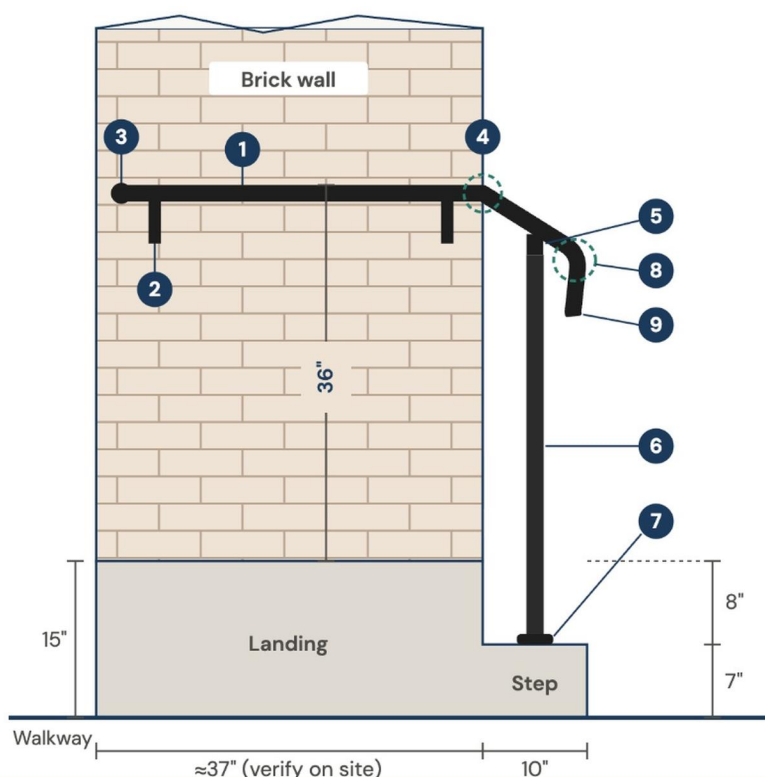
Pricing, before HST

Home Safety Assessment, about one hour, written report	Free
Grab bars, supplied and installed; expedited within 24 hours available	Starting at \$329
Handrails and railings, custom designed and installed; 1-year labour and 5-year material warranty	Written quote
Bathroom Conversion Package, tub to walk-in shower, as fast as three days	Starting at \$9,800
Ramps, stair lifts, wider doorways, main-floor bathrooms	Written quote

Funding: up to \$20,000 may apply through Ontario Renovates, the Home and Vehicle Modification Program (OT assessment required) and the Home Accessibility Tax Credit. Still at Home identifies the programs and guides the application. Free guides at stillathome.ca/grants.

From a recent quote: the client's railing page

SIDE VIEW · FACING THE BRICK WALL



- 1. Handrail:** round aluminum, satin-anodized in Satin Black; one continuous rail, easy to grip
- 2. Wall brackets:** two, Satin Black, fixed into the brick with stainless steel masonry anchors
- 3. Wall return:** the top end turns back into the wall so sleeves and bags cannot catch on it
- 4. Turn at the landing edge:** the rail follows the step down, so the hand stays at a steady height going up or down
- 5. Post top:** the rail sits on top of the post
- 6. Round post:** aluminum, Satin Black
- 7. Post base:** round, Satin Black, anchored into the concrete step with a stainless steel anchor and sealed
- 8. Turn at the bottom:** just past the post the rail turns down, so there is no open end to walk into on the way to the garage side
- 9. End cap:** closed, Satin Black

Client

CLIENT NAME

PHONE

HOME ADDRESS, UNIT, CITY

BEST TIME TO CALL, AND WHO TO CALL IF NOT THE CLIENT

Referred by

NAME

ORGANIZATION AND ROLE

PHONE

EMAIL FOR UPDATES

DISCHARGE OR TARGET DATE, IF ANY

What is needed (tick all that apply)

- | | |
|---|--|
| ☐ Free Home Safety Assessment | ☐ Grab bars, bathroom |
| ☐ Handrail or railing, entrance or steps | ☐ Handrail, interior stairs |
| ☐ Bathroom Conversion Package, tub to walk-in shower | ☐ Ramp, stair lift or wider doorway |
| ☐ Other, see notes | |

How soon

- | | | |
|--|---|---|
| ☐ Discharge pending | ☐ Within 30 days | ☐ Planning ahead |
|--|---|---|

NOTES: OT RECOMMENDATION, MEASUREMENTS, ACCESS, ANYTHING WE SHOULD KNOW BEFORE THE VISIT

Consent

The client, or their substitute decision-maker, agrees to be contacted by Still at Home Inc. about this referral, and agrees that progress and completion updates may be shared with the referrer named above.

CLIENT OR SDM SIGNATURE

PRINT NAME

DATE

What happens next

Contact with the client within two business days, sooner for a discharge date. Site visit, fixed price in writing, nothing starts without approval. The referrer is copied at each stage by email: referral received, visit booked, quote sent, approved, scheduled, complete, with photos and the written report.